



(Pages : 3)

**A – 3415**

Reg. No. : .....

Name : .....

**Fourth Semester B.Com. Degree Examination, June 2016  
Career Related First Degree Programme under CBCSS  
Complementary Course – IV : CX 1431/HM 1431  
INFORMATION TECHNOLOGY IN BUSINESS  
(For Commerce & Tax Procedure and Practice/Commerce & Hotel  
Management and Catering)  
(2013 Admn.)**

Time : 3 Hours

Max. Marks : 80

**SECTION – A**

Answer **all** questions in **one** word to maximum of **two** sentences. **Each** question carries **1** mark.

1. What do you mean by computer software ?
2. What is e-society ?
3. What do you understand by digital signature ?
4. What is ISDN ?
5. What do you mean by FTP ?
6. Define e-cash.
7. What is the use of recycle bin ?
8. What is a web browser ?
9. What do you mean by ALU ?
10. Expand www.

**(10×1=10 Marks)**

P.T.O.



SECTION – B

Answer **any eight** questions **not** exceeding **one** paragraph. **Each** question carries **2** marks.

11. Differentiate intranet and extranet.
  12. Explain OLE features.
  13. What are the different types of output devices ?
  14. What do you mean by system software ?
  15. What do you mean by search engines ?
  16. What is Emerging Hybrid Model ?
  17. Briefly explain online financial services.
  18. What are the benefits of e-governance ?
  19. Write short note on DOS.
  20. Explain G2C.
  21. Briefly explain about e-ticketing.
  22. What are the steps to create copy and delete files in windows explorer ?
- (8x2=16 Marks)**

SECTION – C

Answer **any six** questions **not** exceeding **120** words. **Each** question carries **4** marks.

23. What are the commercial uses of internet ?
24. What are the properties of e-cash ?
25. What are the functions of operating system ?
26. Write note on Fourth generation computers.
27. Explain internet protocols.



28. What are the features of e-commerce ?

29. Write note on computer hardware.

30. Explain business application of internet.

31. What are the features of Windows ?

**(6×4=24 Marks)**

**SECTION – D**

Answer **any two** questions **not** exceeding **4** pages. **Each** question carries **15** marks.

32. Explain in detail about E-business models.

33. Explain in detail the historical evolution of computer.

34. Explain the impact of IT in business.

35. Write detailed note on computer languages.

**(2×15=30 Marks)**

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(Pages : 3)

A – 3363

Reg. No. : .....

Name : .....

**Fourth Semester B.Com. Degree Examination, June 2016**  
**First Degree Programme under CBCSS**  
**Core Course : CO 1442/TT 1442/CX 1442/HM 1442/CC 1443**  
**BANKING THEORY AND PRACTICE**  
**(Common for Commerce/Commerce and Tourism and Travel**  
**Management/Commerce and Tax Procedure and Practice/**  
**Commerce and Hotel Management and Catering/Commerce with**  
**Computer Application)**  
**(2014 Adm.)**

Time : 3 Hours

Max. Marks : 80

**SECTION – A**

Answer all questions in **one** or **two** sentences **each**. Each question carries **one** mark.

1. What do you mean by scheduled bank ?
2. What is group banking ?
3. What do you mean by 'money at call' ?
4. What is financial inclusion ?
5. What do you mean by Banking Ombudsman Scheme ?
6. What is Credit Rationing ?
7. What do you mean by 'No Frills' Account ?
8. Examine the rule in Clayton's case.
9. What is special crossing ?
10. What do you mean by 'Negotiable Instrument' ?

**(10×1=10 Marks)**

P.T.O.



## SECTION – B

Answer **any 8** questions **each** in **a** paragraph. **Each** question carries **2** marks.

11. Distinguish between unit banking and branch banking.
12. Write a short note on priority sectors in banking.
13. What are the demerits of Open Market Operations ?
14. What are the systems of note issue ?
15. Briefly examine the procedures to be followed for opening a savings bank account.
16. What do you mean by treasury bill market ?
17. What are the agency functions of a bank ?
18. What do you mean by MICR cheques/drafts ?
19. What is meant by 'payment in due course' ?
20. What are the facilities offered under internet banking ?
21. What is 'reverse mortgage loans' ?
22. What is moral suasion ?

**(8x2=16 Marks)**

## SECTION – C

Answer **any 6** questions **each** in **not** more than **120** words. **Each** question carries **4** marks.

23. What are the general utility functions of banks ?
24. Distinguish between debit card and credit card.
25. Examine the role of banks in the economic development of the country.
26. Explain the innovative functions of commercial banks.
27. Write a note on social banking.
28. Explain the circumstances under which the banker has a statutory obligation to honour his customers cheques.



29. What are the consequences of wrongful disclosure of the accounts of the customers ?
30. Who are authorized to cross a cheque ?
31. Write a note on 'double crossing' of a cheque. **(6×4=24 Marks)**

**SECTION – D**

Answer **any 2** questions. **Each** question carries **15** marks.

32. What do you mean by commercial bank ? Discuss the rights and obligations of commercial banks.
  33. Examine the characteristics of Central Bank. What are its important functions ?
  34. Explain how commercial banks create credit ? Discuss the limitations on the creation of credit by commercial banks.
  35. Examine the retail credit products offered by commercial banks to its customers. **(2×15=30 Marks)**
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